

## Item 7: East Kent Hospitals University NHS Foundation Trust: Update

By: Peter Sass, Head of Democratic Services

To: Health Overview and Scrutiny Committee, 5 June 2015

Subject: East Kent Hospitals University NHS Foundation Trust: Update

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Summary: This report invites the Health Overview and Scrutiny Committee to consider the information provided by East Kent Hospitals University NHS Foundation Trust.

It provides additional background information which may prove useful to Members.

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### 1. Introduction

- (a) East Kent Hospitals University NHS Foundation Trust (EKHUFT) has asked that the attached reports be presented to the Committee.
- (b) The Trust is a group of hospitals providing acute, specialist and community services to a population of 759,000 across all of East Kent. The trust has a total of 1,173 beds in its three acute hospitals: 476 at William Harvey Hospital based in Ashford; 410 at Queen Elizabeth The Queen Mother Hospital based in Margate and 287 at Kent & Canterbury Hospital based in Canterbury. It also has two community hospitals – Buckland which is based in Dover and Royal Victoria which is based in Folkestone. The trust directly employs over 7,000 staff.

### 2. Clinical Strategy

- (a) HOSC has considered the development of Trust's previous clinical strategy on three occasions: 3 February 2012, 12 October 2012 and 7 June 2013.
- (b) On 30 January 2015, the Committee considered the Trust's proposals for a new clinical strategy. At the end of the discussion, the Committee agreed the following recommendation:
  - *RESOLVED that:*
    - (a) *there be on-going engagement between East Kent Hospitals University NHS Foundation Trust and HOSC as plans are developed.*
    - (b) *East Kent Hospitals University NHS Foundation Trust presents a report to a meeting of the Committee in April.*
- (c) Due to a lack of time sensitive business on the Agenda for the 10 April 2015 meeting, the Chairman, in consultation with the Group Representatives, cancelled the meeting. This item has therefore been rescheduled for this meeting.

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### 3. Outpatient Services

- (a) An area of particular focus, during the development of the Trust's previous clinical strategy, was outpatient services which the Committee considered on 7 June 2013, 11 October 2013, 11 April 2014, 6 June 2014 and 5 September 2014.
- (b) On 7 June 2013 the Committee agreed the following recommendation:
- *AGREED that the Committee thanks its guests for their attendance and contributions today, agrees that the proposed changes to outpatient services and breast surgery services do represent a substantial variation of service and look forward to receiving further updates in the future; and also requests that East Kent Hospitals NHS University Foundation Trust take on board the Committee's comments regarding public consultation before the Trust takes any final decision on wider consultation.*
- (c) On 11 October 2013 the Committee considered a written update provided by East Kent Hospitals University NHS Foundation Trust and NHS Canterbury and Coastal Clinical Commissioning Group. At the conclusion of this item, the Committee agreed the following recommendation:
- *AGREED that the Committee note the report, ask the NHS to take on board the comments and questions raised by the Committee and that a small group be formed to liaise with the NHS on the draft consultation document.*
- (d) Dr M Eddy, Mr R Latchford, OBE and Councillor Michael Lyons formed a working group to read and comment on the draft consultation document.
- (e) On 11 April 2014 the Committee considered a further written update provided by East Kent Hospitals University NHS Foundation Trust and NHS Canterbury and Coastal Clinical Commissioning Group. At the conclusion of this item, the Committee agreed the following recommendation:
- *RESOLVED that the report be noted and the Chairman to write to EKUHFT to clarify the concerns raised regarding the redeployment of non-clinical staff prior to the independent analysis of the consultation.*
- (f) Miss A Harrison was invited to observe the option re-appraisal for the North Kent Coastal site on 22 April and 29 May. The re-appraisal was held following new information and comments received during the consultation and to incorporate additional information which had been requested by members of the public.
- (g) Dr M Eddy and Mr A Crowther visited Victoria Memorial Hospital in Deal on 29 April with representatives from NHS South Kent Coast CCG

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and Kent Community Health NHS Trust. The visit was arranged for Members to gain a better understanding of the nature of the site and the services currently provided as well as have the opportunity to hear about how commissioning plans for developing community and outpatient services on the East Kent Coast were developing.

- (h) Representatives of the Trust attended the Committee on 6 June 2014 to present the findings of the consultation and provide an update on the option appraisals for the North Kent site. At the conclusion of this item, the Committee agreed the following recommendation:

▪ *RESOLVED that:*

(a) *The Committee records its appreciation of the hard work the Trust has put into the consultation.*

(b) *The comments made by Members of the HOSC are considered and taken into account.*

(c) *The Committee asks for a return visit in September when a final decision has been taken.*

- (i) On 5 September 2014 the Committee considered the Trust's final decision on outpatient services. At the conclusion of this item, the Committee agreed the following recommendation:

▪ *RESOLVED that the Trust be thanked for their attendance at the meeting and the update provided on the progress of the Board's plans for Outpatient Services in Kent and that they be invited to submit a progress report to the Committee within six months.*

### **4. CQC Inspection**

- (a) The CQC inspected the Trust's three acute hospitals from 4 to 7 March 2014. The CQC also carried out an unannounced inspection on 19 and 20 March 2014. On 13 August 2014 the CQC published its findings, the Trust was rated inadequate overall. The ratings awarded for the five key questions were:

Safe?	Inadequate
Effective?	Requires improvement
Caring?	Good
Responsive?	Requires improvement
Well-led?	Inadequate

- (b) Following the publication of the CQC inspection report, the Trust was placed into special measures by Monitor. Monitor appointed an Improvement Director to provide support to the Trust and hold it to account for making progress against the Improvement Plan. CQC inspectors will return to the hospital in due course to check that the required improvements have been made.

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- (c) On 5 September 2014 the Committee considered the Trust's initial response to the inspection findings. The Committee's deliberations resulted in agreeing the following recommendation:
- *RESOLVED that the report be noted, the Trust take note of the comments made by Members during the meeting and be invited to attend the October meeting of the Committee.*
- (d) On 10 October 2014 the Committee considered the Trust's Improvement Plan and an update on progress since the inspection. The Committee's deliberations resulted in agreeing the following recommendation:
- *RESOLVED that the guests be thanked for their attendance at the meeting, that they be requested to take note of the comments made by Members during the meeting and be invited to attend a meeting of the Committee within six months with a progress report.*

### 5. Recommendations

#### Agenda Item 7a – EKHUFT Clinical Strategy

RECOMMENDED that there be ongoing engagement with HOSC as the Trust's clinical strategy is developed including a return visit to the Committee prior to public consultation to enable the Committee to determine if the options for proposal are a substantial variation of service.

#### Agenda Item 7b – EKHUFT Outpatient Services

RECOMMENDED that the report on Outpatient Services be noted and EKHUFT be invited to submit an update to the Committee at an appropriate time.

#### Agenda Item 7c – CQC Inspection

RECOMMENDED that the report be on CQC Inspection noted and EKHUFT be invited to submit an update to the Committee at an appropriate time.

### Background Documents

Kent County Council (2012) 'Agenda, Health Overview and Scrutiny Committee (03/02/2012)',  
<https://democracy.kent.gov.uk/mgAi.aspx?ID=19539>

Kent County Council (2012) 'Agenda, Health Overview and Scrutiny Committee (12/10/2012)',

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<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=3983&Ver=4>

Kent County Council (2013) '*Agenda, Health Overview and Scrutiny Committee (07/06/2013)*',  
<https://democracy.kent.gov.uk/mgAi.aspx?ID=25151>

Kent County Council (2013) '*Agenda, Health Overview and Scrutiny Committee (11/10/2013)*',  
<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=5075&Ver=4>

Kent County Council (2014) '*Agenda, Health Overview and Scrutiny Committee (11/04/2014)*',  
<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=5396&Ver=4>

Kent County Council (2014) '*Agenda, Health Overview and Scrutiny Committee (06/06/2014)*',  
<https://democracy.kent.gov.uk/mgAi.aspx?ID=27887>

Kent County Council (2014) '*Agenda, Health Overview and Scrutiny Committee (05/09/2014)*',  
<https://democracy.kent.gov.uk/mgAi.aspx?ID=29239>

Kent County Council (2014) '*Agenda, Health Overview and Scrutiny Committee (10/10/2014)*',  
<https://democracy.kent.gov.uk/mgAi.aspx?ID=29902>

Kent County Council (2014) '*Agenda, Health Overview and Scrutiny Committee (30/01/2015)*',  
<https://democracy.kent.gov.uk/mgAi.aspx?ID=31450>

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